


## BEST workshop #3 - 2018:

### Demand responsive services and how to develop public transport services for sparsely populated areas

Oslo, 8<sup>th</sup> of November 2018

<b>Topic:</b>	<i>How to develop more flexible and customer-oriented products and solutions for the future? The workshop will focus on how to develop transport services at times and places where demand is not sufficient for a traditional public transport offer.</i>	
<b>Target group:</b>	<i>People working with any aspect related to developing demand responsive transport services.</i>	
<b>About BEST workshops:</b>	<i>The BEST workshops are an opportunity for public transport professionals with hands on experience to discuss a topic of common interest. All participating organisations must make a presentation relevant to the topic. Normally between 10 and 20 people attend. The BEST workshops are free and open to all public transport authorities (PTA's).</i>	
8:30	9:00	Coffee and Tea, refreshments
9:00	9:15	Welcome to Oslo and short intro to how Ruter are developing demand responsive transport services. <i>Claes Kanold, Ruter As</i>
9:15	9:45	External presenter (tbd): The role of Uber and/or presentation of a new transport service from a local operator, <i>presenters tba</i>
9:45	10:30	<b>City presentation Oslo:</b> Presentations of two pilot projects, the purpose/goal, and what we learned from them:  <b>Project 1:</b> Elderly friendly door-to-door transport. The elderly is picked up at home and taken to a destination of their choice in the neighbourhood. The trip must be ordered at least 1 hour before departure. <i>Claes Kanold, Ruter As</i>  <b>Project 2:</b> Organising transport to leisure activities for children. The children are picked up at school and taken to the leisure activity. When the activity ends, they are taken home. <i>Claes Kanold, Ruter As</i>
10:30	10:45	Break

10:45	11:30	<b>City presentations:</b> Description of topic that will be presented, <i>and name of the presenter</i>
11:30	12:30	Lunch
12:30	13:10	<b>City presentations:</b> Description of topic that will be presented, <i>and name of the presenter</i>
13:10	14:00	<b>City presentations:</b> Description of topic that will be presented, <i>and name of the presenter</i>
14:00	14:15	Break
14:15	15:45	Open discussion
15:45	16:00	Summary and closing comments

Practical information:	
<b>Fee:</b>	The workshop is open for all PTA's, and free for both members and non-members of BEST
<b>Where:</b>	Ruter As, Dronningensgate 40, Oslo (Meeting room tba)
<b>Location:</b>	
<b>Contact person</b>	BEST Project coordinator Kjetil Vrenne: +47 922 53 471
<b>How to register:</b>	To register click <a href="#">here</a> .

